

**EXHIBIT 68**

**D517\_000738929**

Tech: Thank you for calling Blendtec. My name is Sharri, and whom do I have the pleasure of speaking with today?

Customer: You're speaking to Queen Person.

Tech: Queen person?

Customer: Queen Person, yes. First name is Queen.

Tech: Queen, Q U E E N?

Customer: Exactly.

Tech: Okay, and how can I help you today?

Customer: Mam, last year, they had a recall on my Blendtec, and I applied for my replacement, and I have not gotten it as of yet.

Tech: Hold on. Do you have a BlendJet?

Customer: The little handheld blender.

Tech: Okay, it's got like the removable battery or rechargeable battery?

Customer: All I know is, there was a recall on this item, and I have not received my replacement yet. And this, and this is over a year.

Tech: Okay.

Customer: So, I'm trying to find out what is the problem.

Tech: So, you've got the wrong company, but I'm gonna give you their number. BlendJet, that's who you're wanting to call.

Customer: So, whom am I calling?

Tech: This is Blendtec.

Customer: Oh.

Tech: We're different.

Customer: I'm sorry.

Tech: That's okay.

Customer: Well let me just...

Tech: Let me give you their number. Tell me when you're ready.

Customer: I'm ready. Thank you so much. I'm sure you get this all the time.

Tech: Yep. It's 1-844.

Customer: Uh-huh.

Tech: 588.

Customer: Yes.

Tech: 1555.

Customer: Yeah, they have gotten on my last nerve.

Tech: I am deeply sorry about that. I hope they can take care of you and get you taken, get you all satisfied. If not, you're welcome to give us a call. We've got some pretty good blenders too.

Customer: Yeah, but see I don't have to pay for this. This is a replacement. This was a recall.

Tech: Yeah, so you got to get your, you got to get your money's worth for that. I'd definitely give them a call. See how they can help you out.

Customer: Well thank you so much. Have a great day, and stay safe.

Tech: You as well. Thank you.

Customer: You're welcome. Bye-bye.

Tech: Bye-bye.